



Client Rights and Responsibilities Statement

Statement of Clients' Rights

- ▶ Clients have the right to be treated with dignity and respect.
- ▶ Clients have the right to fair treatment; regardless of their race, religion, gender, ethnicity, age, disability, or source of payment.
- ▶ Clients have the right to have their treatment and other client information kept private. Only where permitted by law, may records be released without client permission.
- ▶ Clients have the right to know about their treatment choices. This is regardless of cost or coverage by client's benefit plan.
- ▶ Clients have the right to share in developing their plan of care.
- ▶ Clients have the right to information in a language they can understand.
- ▶ Clients have the right to have a clear explanation of their condition and treatment options.
- ▶ Clients have the right to information about Dr. Roger D. Robinson, services and role in the treatment process.
- ▶ Clients have the right to ask their therapist about their work history and training.
- ▶ Clients have a right to freely file a complaint or appeal and to learn how to do so.
- ▶ Clients have the right to know of their rights and responsibilities in the treatment process.

Statement of Clients' Responsibilities

- ▶ Clients have the responsibility to treat those giving them care with dignity and respect.
- ▶ Clients have the responsibility to give the therapist the information they need. This is so the therapist can deliver the best possible care.
- ▶ Clients have the responsibility to ask questions about their care. This is to help them understand their care.
- ▶ Clients have the responsibility to follow the treatment plan. The plan of care is to be agreed upon by the client and therapist.
- ▶ Clients have the responsibility to follow the agreed upon medication plan.
- ▶ Clients have the responsibility to tell their therapist and primary care physician about medication changes, including medications given to them by others.
- ▶ Clients have the responsibility to keep their appointments. Clients should call their therapist as soon as they know they need to cancel visits.
- ▶ Clients have the responsibility to let their therapist know when the treatment plan isn't working for them.
- ▶ Clients have the responsibility to let their therapist know about problems with paying fees.
- ▶ Clients have the responsibility to report abuse and fraud.
- ▶ Clients have the responsibility to openly report concerns about the quality of care they receive.

My signature below shows that I have been informed of my rights and responsibilities, and that I understand this information.

Client Signature

Date